Gas Industry Average KPI's (excl. GMS)

- **Interruption Rate** (Interruptions per 100km of pipeline length)
- **SAIDI Minutes per 1,000 Customers** (Based on the total number of interruptions)
- **SAIFI per 1,000 Customers** (Based on the total number of interruptions)
- **CAIDI Minutes** (Based on the total number of interruptions)
- **Third Party Damage Events per 1000km**
- **Leaks Detected by Routine Survey per 1000km**
- **Public Reported Escapes (PRE) per 1000km**
- **Proportion of emergencies responded to within one hour**